Mary S. Roberts
Pet Adoption Center

Serving Since 1897

2024 ANNUAL REPORT

WITH HELP FROM OUR FRIENDS

See How You Helped to Provide Second Chances

MISSION STATEMENT

The Mary S. Roberts Pet Adoption Center strives to eliminate the suffering of homeless cats and dogs by providing humane care for pets in transition, facilitating adoptions to good homes, supporting pet overpopulation education, and supporting sterilization of companion animals.

PATIENCE, PERSISTENCE, AND THE POWER OF COMMUNITY

Dear Friends,

What an incredible year it's been! **Thanks to your generosity, we ended 2024 with 2,227 adoptions**. This 12% increase over 2023 is a direct reflection of the support we receive from people like you, who help make these life-changing moments possible.

But we know the journey doesn't end with just one adoption or one success. Take Petunia, for example. She spent 659 days at our center — longer than any pet we've ever cared for. Yet, through all that time, we never gave up on her. We knew the right person would come along. And they did, in October, when Petunia finally found her perfect match and was adopted into a loving home. This is a story of patience, hope, and perseverance. **It's the story of how we can keep pets in our care for as long as it takes — thanks to donors like you who believe in second chances.**

While we celebrate the successes we've had, we also know that national trends are far from encouraging, with many more pets needing new homes in 2024. But because of you, we can continue our work, ensuring that pets like Petunia — and so many others — never have to face the uncertainty of not having a chance.

Your support doesn't just make our adoption numbers possible — it makes stories like Petunia's happen. Whether through volunteering, fostering, or donating, you help us offer pets the time, care, and love they need to find their place in the world. I look forward to another year of success and hope, with you by our side.

With heartfelt thanks,

Carrie Ridgway

Carrie Ridgway
Executive Director

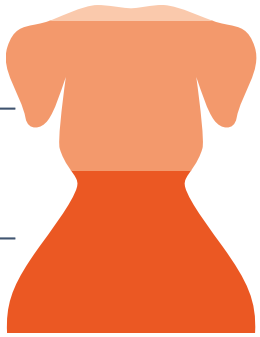
FINANCIAL REPORT

Total Revenue: $4,327,976.05

Investment Income: $199,647.57

Programs & Services: $1,987,022.74

Individual Support & Fundraising: $2,141,305.74



Total Expenses: $4,050,129.16

Management & General: $344,462.95

Fundraising: $962,478.49

Programs & Services: $2,743,187.72

Figures are unaudited

DONATING YOUR TIME IS A GENEROUS GIFT

Our volunteers are amazing, to say the least. They donate their free time to thousands of pets each year without expecting anything in return. We appreciate the hours upon hours these individuals give to our organization for the sake of adoptable pets. From helping timid cats learn to trust people and bottle-feeding baby kittens and puppies, to exercising dogs with walks and playtime and setting up for events, our volunteers assist every department of Mary S. Roberts Pet Adoption Center.

In 2024, we put multiple requests out, hoping more folks would join the volunteer team. Plenty wanted to help in whatever way they could. We welcomed community members on-site and to our events to try out the volunteer experience with expedited training and without the need to commit. In addition to our Riverside Rovers program, which allows people to have doggy dates for the day with an awesome pup, we introduced other one-time opportunities with our monthly PAC Walks and enrichment workshops. An Independence Day event resulted in all adoptable pets being read to during the festive (and very loud) fireworks shows.

The response was phenomenal. Lots of people were able to use their free time to check out what volunteering with us was all about. Many have come back for other opportunities, invited friends and family, or even officially joined the volunteer team. We're thrilled that these one-time experiences are helping our community members and helping our pets.

To continue this fantastic momentum, we're offering these one-time volunteer experiences throughout the remainder of 2025. Keep your eyes on our social media pages, our website's event calendar, and your email inbox. Questions about our volunteer program can be sent to volunteer@petsadoption.org.

2024 VOLUNTEER IMPACT

In 2024, our volunteers donated an incredible **16,443 hours** of their time and skills to support the Pet Adoption Center. From hands-on animal care to vital behind-the-scenes work, their efforts made a significant impact on every aspect of our organization.

HIGHLIGHTS OF VOLUNTEER CONTRIBUTIONS:

- **Animal Care & Behavior:** 9,428 hours providing compassionate care and attention to pets.
- **Adoptions & Events:** 1,241 hours helping connect pets with loving families.
- **Feline Enrichment/Socialization:** 2,610 hours ensuring our cats stay active and happy.
- **Dog Walking:** 3,375 hours giving our dogs much-needed exercise and companionship.
- **Canine Enrichment:** 769 hours focusing on mental stimulation and engagement for dogs.
- **Spay & Neuter Clinic:** 1,384 hours assisting with procedures critical to reducing pet overpopulation.
- **Training Opportunities:** 1,566 hours enhancing knowledge and skills for better pet care.

From administrative support to humane education and program services, our volunteers are the heartbeat of our mission. Their dedication transforms lives and helps us continue to provide second chances for pets in need.

2024 PROGRAMS & SERVICES IMPACT

From educational activities to vital community support, our Programs and Services department made a significant impact in 2024. Here's a snapshot of how we enriched the lives of pets and their families:

EDUCATIONAL & ENGAGEMENT PROGRAMS

- **Animal Kids Camp:** 180 young animal enthusiasts attended.
- **Birthday Parties:** 94 attendees celebrated with us.
- **Helping Hounds:** 35 participants engaged in learning and hands-on activities.
- **P.A.C. Paws:** 44 individuals joined in community service projects.
- **One-Time Event Participants:** 77 individuals made a difference through single-day commitments.

ENRICHMENT PROGRAMS FOR PETS

- **Riverside Rover Program:**
  Scheduled 306 outings, giving pets 1,530 hours of out-of-kennel experiences.
- **Rover Over Program:**
  Coordinated 27 overnight stays, allowing pets to enjoy 783 hours away from the Center in a home environment.

COMMUNITY SUPPORT PROGRAMS

- **Pet Food Assistance Program:**
  Provided essential pet food to 412 pet owners, ensuring pets remained well-fed during challenging times.
- **Senior Wellness Fund:**
  Helped 24 seniors (65+) with their pets' medical expenses, totaling $8,164.69.
- **Saturday Vaccine Clinic:**
  Delivered crucial vaccination services to 5,059 pet owners, promoting healthier pets and communities.

These accomplishments reflect our dedication to providing comprehensive support, improving lives for pets and their families across our community.

ANIMAL STATS

2024 OWNER SURRENDERS, TRANSFERS, AND ADOPTIONS

In 2024, the Pet Adoption Center provided 2,140 pets with a second chance through owner surrenders and transfer partnerships. Additionally, we celebrated **2,227 adoptions,** surpassing national trends — while adoptions nationwide decreased by 4% compared to 2023, our center achieved a 12% increase.

AVERAGE LENGTH OF STAY

DOGS & PUPPIES **19** DAYS

CATS & KITTENS **13** DAYS

INTAKE

	OWNER SURRENDER	TRANSFER IN
DOGS & PUPPIES	633	264
CATS & KITTENS	1,239	4

FOSTER PROGRAM

Cats/Kittens in Foster → **1,022**

Dogs/Puppies in Foster → **1,276**

Total Foster Parents → **165**

Thanks to the unwavering dedication of our team, volunteers, and foster families, we continue to create brighter futures for pets in need.

2024 SPAY/NEUTER CLINIC IMPACT

Our Spay/Neuter Clinic has been instrumental in promoting pet health and population control throughout the community.

SERVICES PROVIDED

- **Vaccinations:** Administered **21,213** vaccines, safeguarding pets from preventable diseases.
- **Microchips:** Implanted **1,583** microchips, enhancing the chances of lost pets being reunited with their families.
- **Other Treatments and Surgeries:** Performed **20,497** additional procedures, providing essential care to pets in need.

SURGERIES COMPLETED

- **Public Surgeries:** Successfully conducted **4,874** surgeries for community-owned pets.
- **Volume Surgeries:** Partnered with organizations to perform **3,920** high-volume surgeries.
- **Community Cat Surgeries:** Contributed to population control with **1,530** surgeries for community cats.

TRAP RENTALS

- Facilitated **140** trap rentals to support humane efforts in managing community cat populations.

These efforts reflect our clinic's commitment to delivering accessible, high-quality care for pets and the broader community.

TRIBUTES

IN HONOR

(October 1 to December 31, 2024)

Ann De Wolfe by Pauline & William McGuigan
Barbara Lohman by Liz & Van Novack
Birdsblues by John Paggioli
Chase & Dawn Heath by Madeline Boyd
Dante by Marcy Flansburg
Dante's Rescue by Elizabeth Ann Marcozzi
David and Dianna Demers by Kristina Vanderbrug
Dennis and Summer Vice by Steve Fuentes
Diana Reves by Pauline & William McGuigan
Erin T. by Nancy Brick-Goodman
Frida and Barney by Ann Dressler
Judy Gembar by Phoebe Madole
Kira by Theresa Call
Kira by Sari Lubelsky
Kitty by Sharon Vance
Lance & Jeanie Steven by Barbara Macmillan
Leilani Calix by Teri Bevan
Luanne Denise Palmatier by Tammy Laffin
Mr. and Mrs. William R . Johnson by Pauline & William McGuigan
Ms.Zee Beard and Ms.Sue Mitchell by Pauline & William McGuigan
Nandini, Basu, and Nathan by Betsey Abramovitch
Neville, Trevor, and Baby by Virginia Haisten
Nova by Elsa Merida
Olga Chuquimia by Lidia Chuquimia
Parvo Puppies by Ani L
Penny by Linda Comber
Percy, Bubba, and Kona by Ivan Kavelj
Peter Yates by Gloria Fleischer
Priyanka Bist. by Engie North America
Rhu B Sanders by Tonya Sanders
Rizzoe by Samantha Espinoza
Skylar Biagi by Biagi Family Foundation
Spellman by Dina Balint
Spellman by Quynh Hoang
Stephanie Redmond by William Tiedje
Summer and Dennis Vice by Joelle Garcia
The Mission Inn Foundation by Rebecca Korduner
The rescued puppies by Marcy Flansburg
Wallace Family by Elvia Gustavson
Webster Walker by Karen Balchunas
Winnie and Remi by Gina Richardson
Yumi by Katerina Curry

In Honor of Pet
Akeva by Carrie Gratner
Lucy by Melissa Griffith
Richie by Katie Turman

IN MEMORY

Ace Waggoner by Keith Conway
Ace Waggoner by Linda Sharpe
Ace Waggoner by Paul and Beverly Garcia
Allen Leon Brown by Misty Brown
Angela by Erin Lightle
Angela Benko by Teresa Harvey
Angela Benko by Leona Benko
April by William Overton
Aunt Lorraine by Nancy Truitt
Barry Thomas O'Connor by Pete Johnston
Benny, Desi and Peedy by Greg Reimann
Brother Charlie Wolcott and Emma by Dianne Ward
Bruiser by Debbie Wittenbrock
Charlie Hurd by L. Potwardowski
Charlie, Tucher & Haze by Leslie Pechatsko
Cookie by Emma Avila
Dante and Spellman by Theresa Call
Darren Scoggan by Dayna Springfield
Denise Campbell by Dennis Hodges
Denise Campbell by Michael Stong
Denise Campbell by Peggy Sanchez
Denise Campbell by Susan Nicolaisen
Denise Campbell by Tonya Campbell
Denise Campbell by Tristan Chen
Dolly Bielskie by Kathy & Vinny Keegan
Edna Hathaway by Katie Turman
Ernie by Sonya Edwards
Ethel Mae Rose by Lynda Vitort
For Mom and Puppies rescued by Kelli Urode
George and Winnie by Jerlyn, Mark, & Odin Swiatlowski-Ringle
Gina M. Rezac by Efren Martinez
Gretel by Susan Streble
Hanna, Becky, and Harley by Todd Malcomb
Honey by Karen Griffith
Joe Tavaglione by Katie Wider
Joshua Fenton by Carrie Jean Schroeder
Kitten by Jaime Johnson
Layla by Jami Spatta
Little Boy by Judy Berg
Lucky by Veronica Lopez
Lucy by Georgette Bost
Lucy Diamond by Jennifer Najera
Maggie Rabbitt by Janet Szuszkiewicz
Mara by Don Shay
Marjorie Barr by Adele Burns
Marti by Dave Meier
Michael Clawford by Gina Zlaket
Missy by Denise & Mario Caronna
Missy by Janice Newman
Mochi by Norma Escobar
Moopig by Lucy Reddoch
Moti Perez by Jocelyne Perez
Mr. Jingles by Melissa Granetz
My Mom in Heaven by Barbara Violette
My Sherlock by Carol Oneal
Nana by Elizabeth Merrell
Oscar Mayer by Carolyn Ulrich
Priscilla by Irene Workman
Qtip by Soraya Guzman
Quentin and Quigley by Richard Holcomb
Ralph Davis by Sharon Waitman
Sassy by Michelle Rivera
Sheena Hampton by Bobbie Shier
Steven Bauer by Claudia & Steven Mercado
Steven Bauer by Myung-Hee Bauer
Taffy by Arnold Rowe
Thor by Graciela Pinto
Wendy Sellge by April Sellge
Wylie by Carol J. Lovatt

In Memory of Pet
Baxter by Kathleen McCarney
Nelda Krause-Tirabasso by Toni Sandell
Noel by Leilani Brabant
Oscar by Mary Crisucci
Quincy by Joyce Harshman
Shadow by Misty Griffin
T.C. by Cathy Mooney

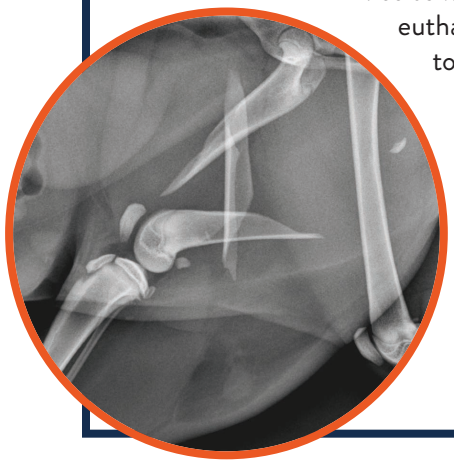
PEOPLE FOR PAWS: TRANSFORMING LIVES EVERY DAY

JOIN A COMMUNITY OF COMPASSION

The People for Paws membership program offers a unique way for animal lovers to make a lasting impact. By becoming a member, you help provide food, medical care, and shelter to homeless pets 365 days a year. Your monthly support ensures that every pet at the Mary S. Roberts Pet Adoption Center receives the care they deserve while waiting for their new family.

A Second Chance for Nicolas

Nicolas, a resilient 7-month-old kitten, faced a heartbreaking start to life. Found in Coachella Valley with a severely broken right hind leg, he was facing an uncertain future. The Coachella Shelter reached out to us, knowing that without urgent help, Nicolas would face euthanasia. Thanks to the generosity of People for Paws members, Nicolas received the life-saving surgery he needed — his right hind leg had to be amputated. But Nicolas is a fighter! After two weeks of healing in a loving foster home, he's now a sweet, playful kitten, full of life and love. His recovery was made possible by the dedication of our donors and members just like you.



Your Support Makes a Difference

As a People for Paws member, you'll join a network of compassionate individuals committed to giving pets like Nicolas a second chance. Members enjoy exclusive benefits, including:

- 20% off at the Thrift Store and event tickets
- Regular updates on the impact of your contributions
- The joy of knowing you're helping animals every single day

BECOME A MEMBER TODAY

Make a difference in the lives of homeless pets by joining People for Paws. Your monthly gift, no matter the size, creates hope and healing for animals in need. Visit petsadoption.org to sign up and start changing lives today.

BOARD OF DIRECTORS

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2024 WALK WITH THE ANIMALS SPONSORS

Presenting Sponsor DCH Subaru of Riverside

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Riverside Christian Fellowship
RKD Alpha Dog Group
The Pets Place
Tiller Tugs
US Bank

JOIN US FOR WALK with the Animals

Mary S. Roberts Pet Adoption Center

Learn More!

Save the date for our annual Walk with the Animals event on April 26, 2025, at Fairmount Park in Riverside. You won't want to miss out on all the fun! There will be a walk around the park, vendor village, spirited music, fun activities, amazing raffle baskets, and so much more. Sponsors, vendors, and donors are currently being accepted.

Check out petsadoption.org to register or for all the details. Can't wait to see you this April!

FACILITY LOCATIONS

Pet Adoption Center
6165 Industrial Ave
Riverside, CA 92504
951-688-4340

Adoptions
Daily 12pm-7pm
Closed Tuesdays

Pet Relinquishments
By Appointment

Low-Cost Spay/Neuter Clinic
Tuesday-Thursday 7:30am-6pm
Appointment Required
951-977-8634

Low-Cost Vaccination Clinic
Saturdays 9am-1pm
Appointment Required
Weekday Appointments 10am–2pm

Pet Adoption Thrift Store
9462 Magnolia Ave
Riverside, CA 92503
951-729-6617

Monday–Friday 10am–6pm
Saturday 10am–4pm
Sunday 12pm–4pm
Donations accepted until 4pm Friday-Monday

CONNECT
petsadoption.org

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