2019 Grateful ANNUAL REPORT

WITH A LITTLE HELP FROM OUR FRIENDS

Mary S. Roberts
Pet Adoption Center

Serving Since 1897

OUR MISSION

The Mary S. Roberts Pet Adoption Center strives to eliminate the suffering of homeless cats and dogs by providing humane care for pets in transition, facilitating adoptions to good homes, supporting pet overpopulation education, and supporting sterilization of companion animals.

CONNECT

website: petsadoption.org

FROM THE DIRECTOR'S DESK

Dear Friends,

As we reflect on the past year, it is heartwarming to think about the many individuals, volunteers, donors, and supporters that emboldened the Mary S. Roberts Pet Adoption Center's continued growth.

We are proud to have increased the number of animals receiving services from our low-cost, high volume spay/neuter clinic. During 2019, we increased those surgeries by 30%, fueled in part by the expansion of our wellness team. We're thrilled to share that during 2019 we were able to add new positions, increase humane education activities, and reach an all-time high of placing 2,021 cats, dogs, puppies, and kittens in to new and loving homes. The year 2019 showed an overall trend of annual growth, an indication that we continue to make an impact in our community. Many new businesses joined our mission during this past year, and several hosted events we attended, keeping our calendar quite full — a challenge that we are happy to meet.

However, 2019 was not without challenges. MSRPAC faced a near catastrophic fire that surrounded our facility. We were fortunate to have astounding staff, first-responders, and volunteers step up to assist us in our time of need. Thankfully, our structures sustained only minimal damage as the fire swept the riverbed and businesses around us.

Our transfer efforts continue to grow. With weekly "pulls" from our friends at the Riverside County Department of Animal Services and other municipal organizations, we were able to provide second chances for 770 pets transferred into our Pet Adoption Center in 2019. MSRPAC will continue to look for unique ways to save lives and provide resources to our surrounding communities and beyond. I am eager to come to you again, later in 2020, and reveal what we, as a united group, have accomplished.

Best Wishes,

Carrie Ridgway

Carrie Ridgway
Executive Director

THERE ARE MANY WAYS OUR FRIENDS SUPPORT MSRPAC

Become a Monthly Donor
Join our People for Paws membership program that helps animals every day of the year.

Tributes
Honor a loved one by making a gift to MSRPAC in their name. Memorialize their love for animals by providing animals the care they deserve.

Chimes of Celebration
Make your tribute gift permanent with an engraved wind chime that is placed in our Celebration Walkway.

Vehicle Donations
Support our mission by donating your old car or truck.

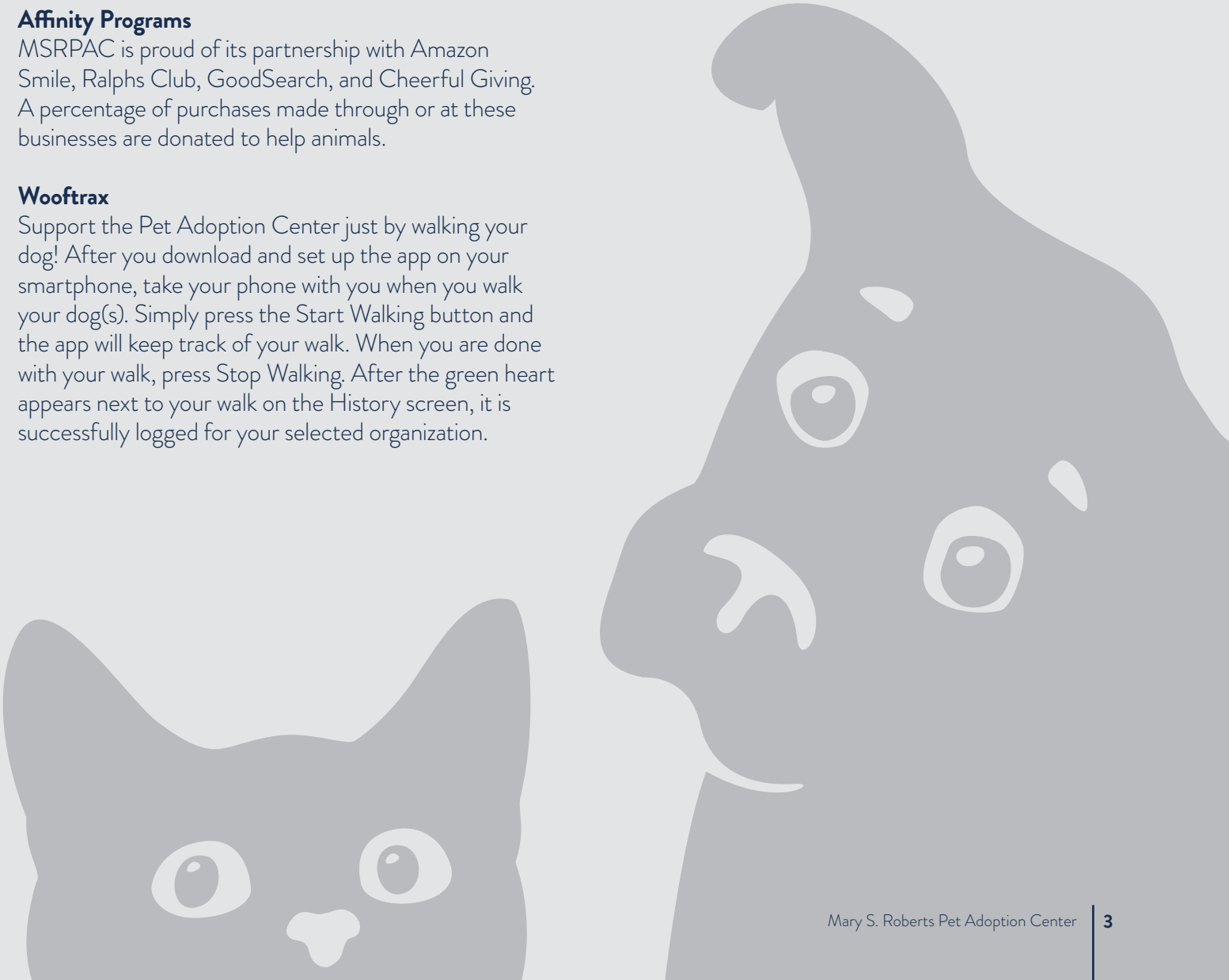
Affinity Programs
MSRPAC is proud of its partnership with Amazon Smile, Ralphs Club, GoodSearch, and Cheerful Giving. A percentage of purchases made through or at these businesses are donated to help animals.

Wooftrax
Support the Pet Adoption Center just by walking your dog! After you download and set up the app on your smartphone, take your phone with you when you walk your dog(s). Simply press the Start Walking button and the app will keep track of your walk. When you are done with your walk, press Stop Walking. After the green heart appears next to your walk on the History screen, it is successfully logged for your selected organization.

Payroll Deductions
Many companies make philanthropy easy for their employees by offering automatic payroll deductions. Be sure to sign-up if your employer offers this service.

Matching Gifts
Some employers take philanthropy one-step further by matching their employees' gifts to their charity of choice. Double or even triple your donation by signing up for you employer's matching gift program.

Volunteer Group Fundraising
Join your friends in raising money for MSRPAC! Form a team for Walk with the Animals and raise money with friends to help provide second chances for orphaned pets.



2019 STATS

ADOPTIONS:

DOGS & PUPPIES **1,114**

CATS & KITTENS **907**

TOTAL **2,021**

SPAY/NEUTER CLINIC SERVICES:

ANIMALS ALTERED **7,222**

VACCINES & MICROCHIPS **13,280**

OTHER SURGERIES OR TREATMENTS **8,697**

INTAKES:

	2019 BEGINNING ANIMAL COUNT	OWNER SURRENDER	RETURNS	TRANSFER IN	TOTALS
DOG	44	273	10	521	838
PUPPY	24	166	8	105	313
CAT	14	176	8	23	213
KITTEN	8	657	0	121	794
	90	1,272	26	770	2,158

PETS IN FOSTER

TOTAL **655**

CATS	KITTENS	DOGS	PUPPIES	FOSTER PARENTS
14	434	7	200	61

ANGIE'S HEALING HEART PET THERAPY PROGRAM

10 FACILITIES VISITED

11 VOLUNTEERS

2,423 SENIORS RECEIVED THE TOUCH OF AN ANIMAL

ONLINE ENGAGEMENT

14,740 FOLLOWERS	2,372 FOLLOWERS	2,622 FOLLOWERS	100 SUBSCRIBERS

BEHAVIOR & ENRICHMENT

Our behavior and enrichment staff and volunteers work to make sure that what can be an amazingly stressful time in orphaned pet's life is as wonderful as possible, while helping them become the best versions of themselves through training and enrichment. They provide cats, dogs, puppies, and kittens in our care with the freedom to express normal behavior by providing time and space for play, socialization with humans and other animals, training, and mental stimulation.

985 CATS AND KITTENS CUDDLED

1,622 MILES WALKED BY DOGS

ANIMAL CARE

Our wellness team and animal care technicians are an essential part of the pet adoption center, because of their dedication and compassion the basic needs of each and every animal in our care is met. They provide animals freedom from hunger and thirst through quality food and clean water, and freedom from discomfort by ensuring they always have a clean kennel with a comfortable resting area.

54,691 DAYS IN CARE

110,184 MEALS PROVIDED

ANIMAL WELLNESS

Our skilled wellness staff works to heal sick animals, prevent disease, reduce pet overpopulation, and save lives. We work to keep the animals in our care healthy and ensure they are free from pain, injury, and disease.

1,800 MICROCHIPS

4,200 VACCINATIONS

4,040 FLEA TREATMENTS

152 SPECIALIZED CARE INSTANCES

5 FREEDOMS

1. **FREEDOM FROM HUNGER AND THIRST**
   by ready access to fresh water and diet to maintain health and vigor.
2. **FREEDOM FROM DISCOMFORT**
   by providing an appropriate environment including shelter and a comfortable resting area.
3. **FREEDOM FROM PAIN, INJURY, OR DISEASE**
   by prevention or rapid diagnosis and treatment.
4. **FREEDOM TO EXPRESS NORMAL BEHAVIOR**
   by providing sufficient space, proper facilities, and company of the animal's own kind.
5. **FREEDOM FROM FEAR AND DISTRESS**
   by ensuring conditions and treatment which avoid mental suffering.

FINANCIAL REPORT

REVENUE:	
FUNDRAISING:	$280,967
INDIVIDUAL:	$467,941
PROGRAMS & COMMUNITY SERVICES:	$1,436,503
INVESTMENT INCOME:	$304,336
TOTAL:	$2,489,757

EXPENSES:	
PROGRAM SERVICES:	$1,866,090
FUNDRAISING:	$295,611
MANAGEMENT & GENERAL:	$139,518
TOTAL:	$2,301,219

FIGURES ARE UNAUDITED

TRIBUTES OCTOBER 1, 2019 – DECEMBER 31, 2019

Donations in Honor of People
Barbara Purvis
by Lisa Messner
Barrish Family
by Dana Thomas
Darlene Ceremello
by Theresa Basso
Thomas Family
by Dana Thomas

Donations in Honor of Pets
Balys Family Pets
by Dana Thomas
Kathy's Cats
by Dana Thomas
Mc Kibben Family Pets
by Dana Thomas

Donations in Memory of People
Beverly Action
by Barry and Stephanie Beck
Gary Kirkland
by Theresa Kenner
Laren L. Pina
by Marlene and Robert Cushing

Donations in Memory of Pets
Bear, Wanda, Sadie and Horatio
by Jerry Good
Jack Sparrow
by Adriane and Michael Robles
Johnny
by Nancy Karr
Koda Boy
by Adan Gomez
Shadow
by Pat Bittmann
Pooter, Snowball, Tucker and Jolie
by C. David Grigg
Sally, Lindsey, Natchez and Sarah
by Harold Shirley

VOLUNTEERS

Volunteers are an integral part of our team and part of everything we do. We rely on our more than 350 volunteers to provide enrichment for animals, office help, community outreach, foster care, and so much more. We simply could not do it without them!

ADMINISTRATIVE	ADOPTIONS	ANIMAL CARE	BEHAVIOR
205	491	12,163	4,849
COMMUNITY RELATIONS	**GENERAL OPERATIONS**	**PROGRAMS & SERVICES**	**SPECIAL EVENTS**
934	853	7,028	187

TOTAL HOURS GIVEN 26,710

SPECIAL EVENTS

More than 3,500 guests attended or participated in our special events, Walk with the Animals, Ruffin' It, Tito's and Tails, and other third party events. These events helped homeless pets in need by raising nearly $122,459 through participants, sponsorships, vendor, and raffle and silent auction donors.

Many thanks to the individuals, organizations, sponsors, volunteers, and staff who helped make all of our events a success for homeless pets.

2019 ANNUAL SPONSORS

HUB International

UnionBank

2019 WALK WITH THE ANIMALS SPONSORS

GOLD SPONSORS

City of Riverside
Jan Peterson Child Development Center
Merck
Pacific Premier Bank
Small Animal Hospital
Sue Kinsinger

SILVER SPONSORS

Arlington Animal Hospital
Better K9
Moynihan Lyons
Rich and Ellie Bennett
RKD Alpha Dog
Ruff House Pet Resort
Sacred Hearts Veterinary Hospital
SingerLewak, LLP
Todd Ridgway Century 21 Lois Lauer
Zellarbach Family Dental

BRONZE SPONSORS

Elliott's for Pets
Friends of Riverside Public Library
Servpro East Riverside

DEVELOPMENT

Our community's support makes the work we do possible. Together, we are providing homeless animals with a second chance for love. We are grateful to our more than 8,375 friends and supporters who made gifts to the Mary S. Roberts Pet Adoption Center to help orphaned pets in transition, raising $784,764 in 2019 from individual donations, realized planned gifts, and foundation giving.

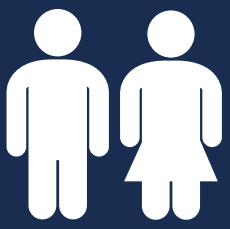
$2,185,413
RAISED TO HELP HOMELESS ANIMALS IN NEED

256
"PEOPLE FOR PAWS MEMBERS" CONTRIBUTED MONTHLY VIA AUTOMATIC DONATIONS

HUMANE EDUCATION & COMMUNITY OUTREACH SERVICES

IMAGINE ... a generation with the passion and skills to solve the most pressing challenges of our time, successfully, and joyfully. ... if each of us were prepared for our unique role in creating a better world from the time we were born ... if making humane choices were part of every aspect of our lives. IMAGINE the world we would create. Humane education is the key to creating such a world. Humane education not only instills the desire and capacity to live with compassion, integrity, and wisdom, but also provides the knowledge and tools to put our values into action in meaningful, far-reaching ways. Humane education enables us to find solutions that work for all by approaching human rights, environmental preservation, and animal protection as interconnected and integral dimensions of a healthy, just society.

1,944
PARTICIPANTS FOR HUMANE EDUCATION/ COMMUNITY OUTREACH PROGRAMS



47 INDIVIDUAL TABLING EVENTS

104 PRESENTATIONS

2 SEMINARS

BOARD OF DIRECTORS

Chairman of the Board
Duane R. Roberts

President
Mike Gardner

Vice President
Tina Grande-Field

Treasurer
Sue Kinsinger

Secretary
Charlotte Ransom-McKenzie

Board Members
Ellie Bennett
Scott Ditfurth
Maureen Lyons
Christopher Moffitt
Ruthan Smith
Jennifer Sniff
Ron Vervick

FACILITY LOCATIONS

Pet Adoption Center
6165 Industrial Ave
Riverside, CA 92504
951-688-4340

Adoptions
Daily 12pm-7pm
CLOSED Tuesdays

Pet Relinquishments
By Appointment
951-688-4340 ext 309

Low Cost Spay/Neuter Clinic
Tuesday-Friday 7:30am-6pm
Appointments Required
951-977-8634

Low Cost Vaccination Clinic
Saturday 9:30am-11:30am
Walk-Ins

Pet Adoption Thrift Store
6065 Magnolia Ave
Riverside, CA 92506
951-684-6143

Open
Monday – Friday, 10am-6pm
Saturday, 10am-4pm

Donations Accepted
Friday – Monday, 10am-4pm

CONTACTS

Executive Director
Carrie Ridgway
951-688-4340 ext 313

Donations & Events
Marlene Martinez
951-688-4340 ext 311

Community Outreach
Molly Shannon
951-688-4340 ext 316

Humane Education
Tawny Hendrix
951-688-4340 ext 317

Pet Relinquishment
Marcus Sanders
951-688-4340 ext 309

Animal Care
Brielle Spears
951-688-4340 ext 304

Spay/Neuter Clinic
Dr. Yikcia Pope
951-977-8634

Volunteer Services
Elisabeth Barnhart
951-688-4340 ext 315

Facilities
Jacob Kilburn
951-688-4340 ext 307

Adoptions
Pamela Klein
951-688-4340 ext 310

OUR MISSION

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CONNECT

petsadoption.org

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